

Ahmed Bahgat El-Shahawy

Date of birth: 08/06/1980



 7 st. Yousif Othman, Mohafza, Haram, Giza, Cairo

 [+02] 0100 573 99 43

 [+02] 35860955

 el_shahawy@outlook.com

 Married

Work experience

01/09/2015 - until now

U.I.G

Reservation Supervisor

Job description

- Hotels reservation from online system (B2B).
- Open new doors and Deal with other companies to increase my company profit.
- Lead the sales Team and organize the work with operation Department.
- Motivates and cross-trains Staff.
- Designs, arranges, promotes and sells specialized tours and group Packages.
- Troubleshoots and resolves clients issues, complaints and problems.
- Promotes service with activities such as group presentation and company sponsored.

01/09/2014

Tejan Travel Group

Job description

Sales Assistant Manager

01/12/2013

4-Dimensions travel

Job description

Assistant International reservation manager

01/11/2003

El Rawan Company - At YIWU, China

Job description

Operation Manager

- Handle Our Company
Responsible for the company's marketing and opening up new sources of funding.
- Receipt of goods and storage and re- shipping again to Cairo.
- Dealing with suppliers and the pressure on them to get better prices and better goods.

Education

- Faculty: Faculty of Commercial Cairo University
- Department: Account
- Status: Graduation 2002
- Grade: Good

Languages

- Arabic: Mother Tongue.
- English: Excellent (both written & spoken).

Personal

- I have the ability to work individually and within a team, hard worker, Self-confident and fast learning.
- I can handle excellent with clients & colleagues.
- I can face any work problems.
- Microsoft (xp - word - excel), surfing internet, scanning and printing.

Training

- **Starwood Preferred Guest Presentation**
- **Opera Training Course (PMS .04 & PMS .05)**
- **Service Culture Training**
- **Hand elation set up Training**